

Community Benefits Report

2021



**Good
Samaritan**

Welcome

Thank you for taking the time to read our 2021 Community Benefits Report. Every day, Good Samaritan strives to provide the best patient care to those in our community and surrounding region. This dedication was especially seen in all of our caregivers in 2021 as we once again came together to treat patients through a global pandemic.

In the next few pages, you will see an overview of the accomplishments we achieved in 2021. Although it was our second year facing a pandemic, we grew in strength and our patients' care remained the focus.

The last few pages in this handout illustrate our work toward improving the health of the community. Here you will find the number of health screenings and other preventive care opportunities our Community Health, and other departments, provided at no cost. We simply want to create a healthier community for everyone.

In this report, you will not only learn the amazing things Good Samaritan is doing every day, but you will also read about the hard work and determination exhibited by our caregivers to improve the lives of our patients. Each one of our caregivers comes to work every day with a smile on their face, ready to provide the best care in the region.

Sincerely,

A handwritten signature in black ink, appearing to read "Rob McLin". The signature is fluid and cursive, with a large initial "R" and "M".

Rob McLin
President & CEO

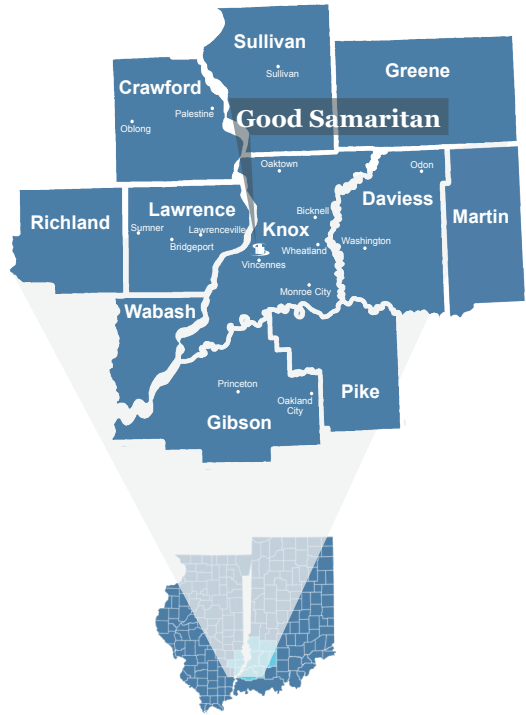
About Us

For more than 114 years, Good Samaritan has been a health care leader in southwestern Indiana and southeastern Illinois. Located in historic Vincennes, Good Samaritan is a 158-bed community health care facility with more than 1,800 employees committed to delivering exceptional patient care.

Good Samaritan offers a broad range of medical services as well as some of the most progressive technology available today. Gibault Memorial Tower was opened in 2015 to provide our patients, their families and our entire community the highest quality of care possible. With an array of services, staff is ready to greet patients with medical expertise, cutting-edge technology and big hearts. Good Samaritan is also a teaching hospital with residency programs for Internal Medicine and Psychiatry, in partnership with Indiana University School of Medicine.

The hospital also has a state-of-the-art Same Day Surgery Center, with surgical suites designed with input from the hospital's physicians. The Cancer Pavilion is a 25,000 square-foot, comprehensive oncology care center that provides the most advanced methods in patient care. The Pavilion also has 12 fully-equipped infusion suites, the most advanced radiation technology and other amenities for patients and families.

Good Samaritan serves more than 230,000 residents throughout 11 counties in southwestern Indiana and southeastern Illinois, and is proud that generations of families have chosen us as their preferred health care provider, allowing us to be the first, best place in health care.



Good Samaritan At A Glance - 2021

OUR STAFF

1,847
Employees

527 Registered Nurses

253 Nursing Support Staff

ADMISSIONS

Emergency Room: 29,331

Inpatient: 5,614

(Does not include newborn admits)

Outpatient: 540,605

IMPACT ON HEALTH

Screening Mammograms:
5,234

Lung Cancer Screenings:
283

**Respiratory Tests /
Procedures:** 112,959

Neurodiagnostic Exams:
1,614

**Sports Performance
Treatments:** 4,518

**Laboratory Tests &
Procedures:** 593,094

**Physical Medicine
Treatments:** 25,461

Babies Delivered: 404

**Rehabilitation
Admissions:** 468

Endoscopy Procedures:
3,250

**Dayson Heart Center
Tests / Procedures:** 42,036

Trauma Activations: 987

**Number of Surgeries
Performed (Both Inpatient
and Ambulatory):** 5,646

**Patients Seen at Both
Convenient Care Clinic
Locations:** 25,682

OUR SERVICE AREA

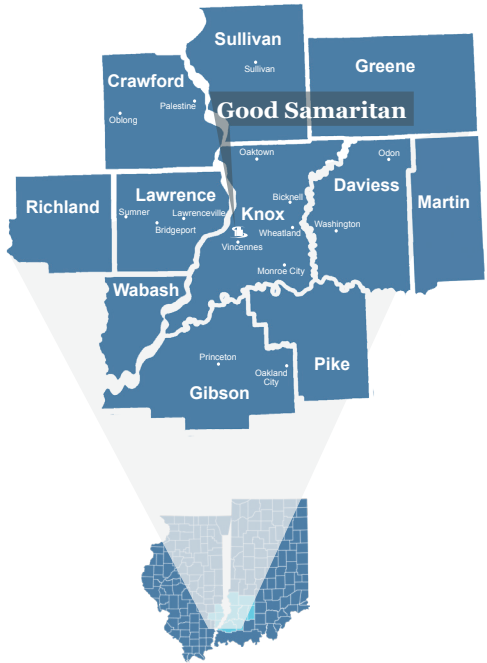
237,489 Residents In
Our 11 County
Service Area

Indiana Counties:

Knox, Daviess, Pike,
Gibson, Sullivan, Greene
and Martin

Illinois Counties:

Lawrence, Richland,
Crawford and Wabash



Mission - Provide excellent health care by promoting wellness, education and healing through trusting relationships.

Vision - To be the regional center of excellence in health care to support the communities we serve.

Our Core Values - PRIDE

Patient - We consider the needs of our patients to be our highest priority.

Respect - We treat everyone with respect and recognize the contributions of every individual.

Integrity - We place our integrity at the core of every interaction.

Dignity - We care for everyone with dignity and compassion.

Excellence - We seek innovative approaches to meet the requirements and exceed the expectations of those we serve.

Our Services

Good Samaritan offers more than 100 service lines ranging from primary care to specialists, and outpatient testing to surgery. Our vision of being the regional center of excellence in health care to support the communities we serve means that we are committed to ensuring we provide access to needed services lines. Our wide array of services allows patients in the communities we serve to obtain all of their needed health care close to home. To view all of Good Samaritan's health care services and to learn more about each one, visit gshvin.org/health-services.

Board Members



Susan Brocksmith

Chairwoman



Mary Cay Martin

Vice-Chairwoman



Stan DeWeese

Secretary



TJ Brink



Trent Hinkle



Kelly Streeter



Jim Zeigler

Executive Care Team



Rob McLin
President & CEO



Matt Schuckman
Chief Financial Officer



Rachel Spalding
Chief Nursing Officer



Scott Stine, MD
Chief Medical Officer
Good Samaritan
Physician Network



Adam Thacker
Chief Operating Officer



Molly Weiss, MD
Chief Medical Officer
Good Samaritan



Tara Ellermann
Executive Director of
Human Resources



Melissa Stearley
Executive Director of
Practice Operations

Investment In Our Communities

Annual Payroll:

\$108,366,232

Cost Per Day to Operate:

\$654,819

Scholarships Awarded by Foundation: \$30,000

Donations to Charitable Organizations: \$245,800

Property Taxes Paid to Knox County: \$87,438

United Way Donations: \$61,907.20

Local Goods Purchased:

\$8,154,945 (This number includes goods and services within our 11-county service area, excluding banks.)

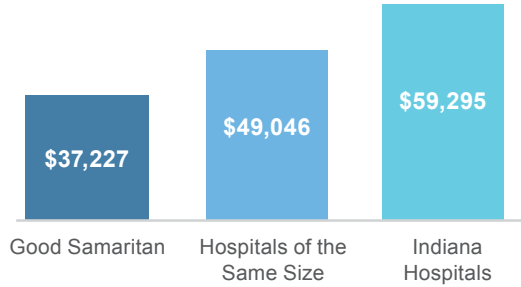
Knox County Option Income Tax Paid By Employees: \$998,833

Cost to Provide Charity Care: \$1,342,073



Gross Charge per Adjusted Discharge

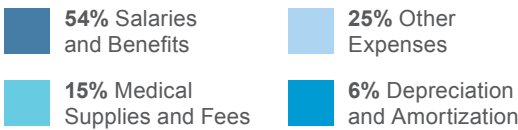
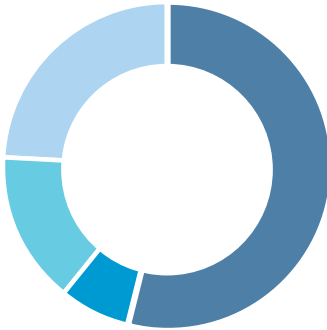
Gross Charge per Adjusted Discharge represents the total charges generated by the number of patient discharges that are adjusted to reflect both the impact of inpatient and outpatient volumes.



Source: IHA Databank Report

Operating Expenses

Operating expenses of Good Samaritan allocated by category expensed.



Total Operating Expenses: \$255,740,086

Unreimbursed Costs by Medicare and Medicaid

50,389,983

Bad Debt

Unrecoverable funds from unpaid patient bills

\$12,830,103

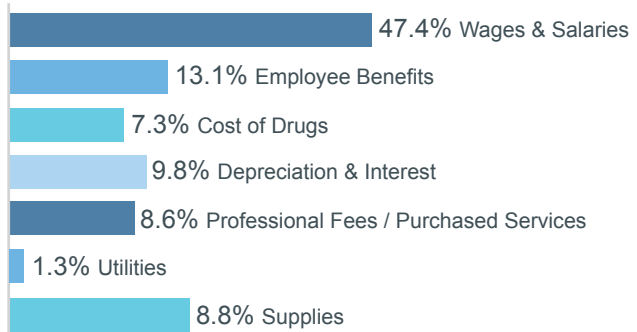
Free Medical Care Write-Off

Hospital bills that have been written off

\$3,578,861

Expenditures per Dollar Collected

Expenditures per Dollar Collected is the percent of money used for each dollar collected by Good Samaritan.



Community Impact

Women's Wellness Fair



Women have a habit of neglecting their own health. This is why Good Samaritan hosts the "Women's Wellness Fair" event every year. In June of 2021, the 16th annual women's health event encouraged 245 women attending to make their own health a priority. Offering a socially-distanced event, health screenings and a few additional hospital departments were available providing education pertaining to women's health. The 2022 event is scheduled for June 7.

Men's Wellness Fair



Men often fail to pay attention to their health. This is why the annual "Men's Wellness Fair" is just for them. The 2021 event, attended by 340 men, offered five health screenings in a socially-distanced environment. Additional hospital departments were also in attendance to provide education and information helpful to the health and well-being of men in the community. The 2022 Men's Wellness Fair is scheduled for October 8.

Skin Cancer Detection Training



In August 2021, Good Samaritan provided a free training to local hair stylists, massage therapists and tattoo artists helping them identify potential skin cancer areas on their clients. More than 30 community members attended and were educated on how to spot the signs of skin cancer. The attendees were also given copies of additional education resources to take with them and contact information for Good Samaritan providers if they had questions.

Stop the Bleed



Good Samaritan Trauma provided multiple free Stop the Bleed classes to the community in 2021. These classes prepare individuals to address traumatic injuries and act fast to prevent blood loss and save lives. In 2021, the Trauma Department offered five separate classes and taught a total of 212 community members these life-saving techniques.

12,539 Total number of FREE health screenings provided by Community Health Services in 2021



Blood Pressure

47% of the **1,886** free blood pressure screens were abnormal



HGB / A1C

12% of the **179** free HGB/A1C (hemoglobin test for diabetes patients) screenings were abnormal



Total Cholesterol

33% of the **914** free total cholesterol screens were abnormal



GFR

15% of the **927** free Glomerular Filtration Rate (kidney function) screenings were abnormal



Pulse Ox

0% of the **1,912** free pulse oximetry screenings were abnormal



Glucose

26% of the **904** free blood glucose screens were abnormal



Sports Physical Screenings

Community Health Services and Sports Performance worked together to provide **81** free blood pressure, weight, height and vision screenings to local high school students in the community in 2021.

520 S. Seventh Street | Vincennes, IN 47591
812-882-5220 | gshvin.org

Compassionate, high-quality care from our family to yours.



**Good
Samaritan**